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## Trends

## Interesting Items

## Bookmarks

## Today

- 2:35pm Searched for [IEX Erlan](#) Viewed 3 results
- starred [IEX Corporation, Workforce Management and Performance...](#) - iex.com
- starred [TotalView Workforce Management and Performance Optimization...](#) - promero.com
- starred <http://www.portagecommunications.com/content/view/10/44/>
- 2:39pm Searched for [IEX Erlan](#)
- 2:39pm Searched for [IEX ErlanC](#)
- 2:39pm Searched for [IEX BErlanC](#)
- 2:36pm Searched for [CRI = CRF](#)

- 11:30am Searched for [call rescheduling worklo](#) Viewed 2 results
- starred <http://wareseeker.com/free-tivoli-workload-manager/>
- starred [Simple Methods for Shift Scheduling in Multi-Skill Call Centers](#) - vu.nl
- 11:30am Searched for [rescheduling workload](#)

## Yesterday

- 4:22pm Searched for [iex contacts forecasted to be receive](#) Viewed 3 results
- starred [QPC - IEX TotalView workforce management and resource...](#) - qpc.com
- starred [TotalView Workforce Management and Performance Optimization...](#) - promero.com
- starred [IEX Corporation, Workforce Management and Performance...](#) - iex.com
- 4:21pm Searched for [Ck](#) Viewed 1 result

## Web Activity

Feb 2009

S	M	T	W	T	F	S
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28

Today, Feb 12

1-5	6-10	11-20	21+
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Total Google searches: 756

- 3:35pm

starred

[CRF - What does CRF stand for? Acronyms and abbreviations... - thefreedictionary.com](#)
- 3:35pm

Searched for

[\(contact OR call\) forecast handi...](#)

Viewed 1 result
- 3:35pm

starred

[Sahara Next - Articles - ssharanext.com](#)
- 3:35pm

Searched for

[\(contact OR call\) forecast](#)
- 3:34pm

Searched for

[contacts forecasted to be received](#)
- 3:30pm

Searched for

[totalview intraday value](#)
- 3:30pm

starred

[TotalView Workforce Management and Performance Optimization... - promero.com](#)

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## Trends

## Interesting Items

## Bookmarks

## Yesterday (cont.)

- 3:48pm Searched for [totalview intraday val](#) Viewed 1 result
- starred [https://devconnect.avaya.com/public/link.do?l=public/downlo...](#)
- 2:59pm Searched for [siemens adds e-service](#) Viewed 1 result
- starred [Siemens Adds E-Service and Multi-Media Options to CRM...](#) - findarticles.com
- 1:59pm Searched for [totalview workforce managemen](#) Viewed 1 result
- starred [IEX Corporation, Workforce Management and Performance...](#) - iex.com
- 1:36pm Searched for [paul harold leamon iex](#)
- 1:36pm Searched for [megan barni iex](#)
- 1:36pm Searched for [megan barni](#)
- 1:30pm Searched for [paul harold leam](#) Viewed 1 result
- starred [TMCnet TMC Launches New Sites - NGC | Unified Communications...](#) - tmcnet.com
- 1:24pm Searched for [john david sarlay IEX](#)
- 1:24pm Searched for [john david sarlay](#)
- 11:37am Searched for [call center cr](#) Viewed 1 result
- starred [CIS Magazine - Customer Interaction Solutions](#) - tmcnet.com

## Feb 9, 2009

- 9:02pm Searched for [terasawa takafu](#) Viewed 1 result
- starred [SCHEDULE CREATION METHOD, SCHEDULE CREATION SYSTEM, UNEXPERIE...](#) - freepatentsonline.com

## Feb 5, 2009

- 9:34pm Searched for [call center outsourcing](#) Viewed 1 result

## Web Activity

Jan							Feb 2009						
S	M	T	W	T	F	S	S	M	T	W	T	F	S
1	2	3	4	5	6	7							
8	9	10	11	12	13	14							
15	16	17	18	19	20	21							
22	23	24	25	26	27	28							
Today, Feb 12													
1-5 6-10 11-20 21+													

Total Google searches: 761